



WEST INDIAN REPORTS DIRECT

November 2000 Edition



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1. CONTENTS OF THE SERVICE

West Indian Reports Direct - an archive of over 3,500 cases decided in the High Courts and Courts of Appeal of the West Indian States, and Privy Council appeals there from.

Dating from 1958, these selected judgments cover all aspects of civil and criminal law with particular emphasis on constitutional law, criminal law, criminal evidence and human rights, including issues arising from the imposition of the death penalty.

Cases are selected for inclusion by a distinguished panel of judge editors in the relevant jurisdictions and prepared for publication by Paul H Niekirk of Gray's Inn, Barrister.

2. OPENING THE SERVICE

To access West Indian Reports Direct, select 'butterworths services' from the Butterworths Lexis Direct home page (single click) and then left click 'West Indian Reports Direct' , pictured below.



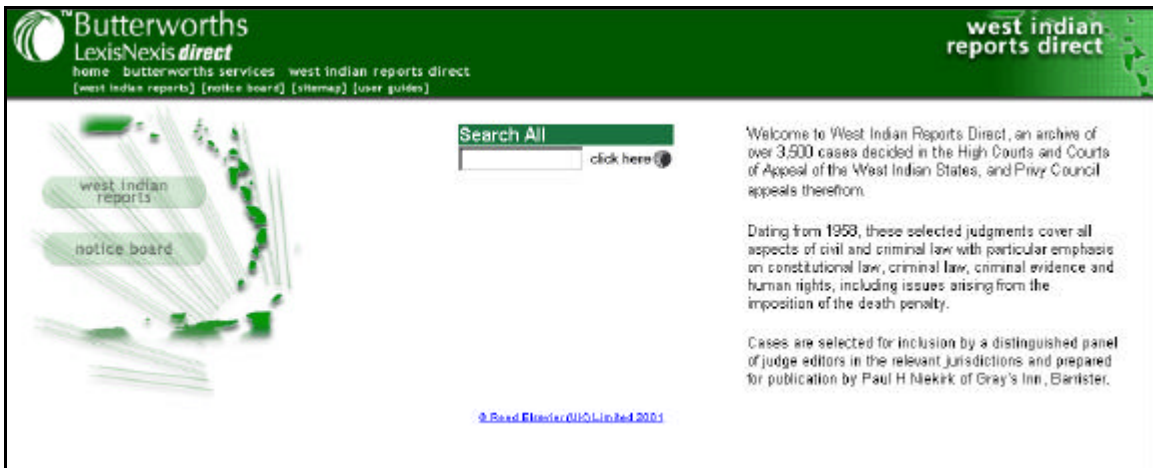
On the following screen, enter your username and password into the 'log on' screen as appears below.

Please provide your user name and password in the boxes below:

User name:

Password:

The following screen will be the West Indian Reports Direct opening screen, shown below.



3. UNIQUE FEATURES

3.1 NAVIGATION BAR



The West Indian Reports Direct Navigation Bar is pictured above. To access any section, simply left click on the relevant heading.

To return to West Indian Reports Direct, simply left click 'west indian reports direct', at the top-right of the bar once.

3.2 BOOKS ON SCREEN [BOS]

For information on books on screen, searching and print management, please refer to the Direct Services User Manual which can be located on the Online Product Manuals page.

4. OTHER INFORMATION

4.1 EDITORIAL

If you have a query about the content of the West Indian Reports Direct service, you can contact us by telephone or E-mail. Simply call the Butterworths Direct help line on 0845 608 1188 and they will connect you to the appropriate person to deal with your query. Alternatively, you can E-mail us with any editorial queries or comments by using the '[contact us](#)' links that appear on the home page. We welcome feedback from our customers about West Indian Reports Direct so please feel free to contact us.

4.2 TECHNICAL SUPPORT

Telephone support is available during normal working hours (09 00 – 17 00 GMT)

Tel: (44) 0845 305 0500 Fax: (44)01483 257917

To assist the help line in resolving your problems as quickly as possible please have the following information to hand before calling

- What Internet browser are you using?
- What product do you subscribe to?
- Do you have a network or standalone PC?
- If you are on a network what type is it? (i.e. Novell, NT etc.)
- Which version of DOS are you using?
- Which version of Windows are you using?
- What was the sequence of events leading up to your problem?

Support for our on-line services is also available:

09 00 – 17 00 Monday to Friday

08 00 – Midnight Saturday and Sunday on-line at:

<http://www.butterworths.co.uk/content/support/techsupport.htm>

Or E-mail: online.support@butterworths.co.uk

4.3 CUSTOMER SUPPORT

Butterworths Direct Help line is available from Monday to Friday 09 00 – 17 00

Tel: 0845 608 1188

For calls from outside the UK: +44 0207 400 2822



4.4 TRAINING

To find out more about our comprehensive training courses, and to reserve a place.

Tel: (44) 0207 400 4639

E-mail: training@butterworths.co.uk