



INTELLECTUAL PROPERTY AND TECHNOLOGY DIRECT

February 2001 Edition

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1. CONTENTS OF THE SERVICE

Intellectual Property and Technology Direct is an essential resource tool for IP and IT practitioners, offering instant access to comprehensive case materials and legislation archives as well as detailed expert commentary from well known practitioners. Coverage includes trade mark, copyright, patent, design rights and passing off as well as technology, media and entertainment law and coverage of domain name decisions.

IP & T Direct is divided into the following sections:

- In practice - This contains Daily Update (IP & T relevant news articles) and Commentary and Articles
- Cases - Divided into three parts: UK Case Law & Expert Comment, EU & International Perspective and Domain Names & Expert Comment
- Legislation - Contains UK Legislation and EU and International Legislation
- Links - A collection of Intellectual Property and Technology links

2. OPENING THE SERVICE

To access Intellectual Property and Technology Direct, select 'butterworths services' from the Butterworths Lexis Direct home page (www.butterworths.com) and then left click 'Intellectual Property & Technology Cases', pictured below.



On the following screen, enter your username and password into the 'log on' screen as appears below.

Please provide your user name and password in the boxes below:

User name:

Password:

The following screen will be the Intellectual Property & Technology Cases opening screen, shown below.



3. UNIQUE FEATURES

3.1 NAVIGATION BAR



The navigation bar for IP & T Direct is shown above. To access any section, simply left click on the relevant heading.

To return to IP & T Direct, simply left click 'ip & t direct', at the top of the bar once.

3.2 BOOKS ON SCREEN [BOS]

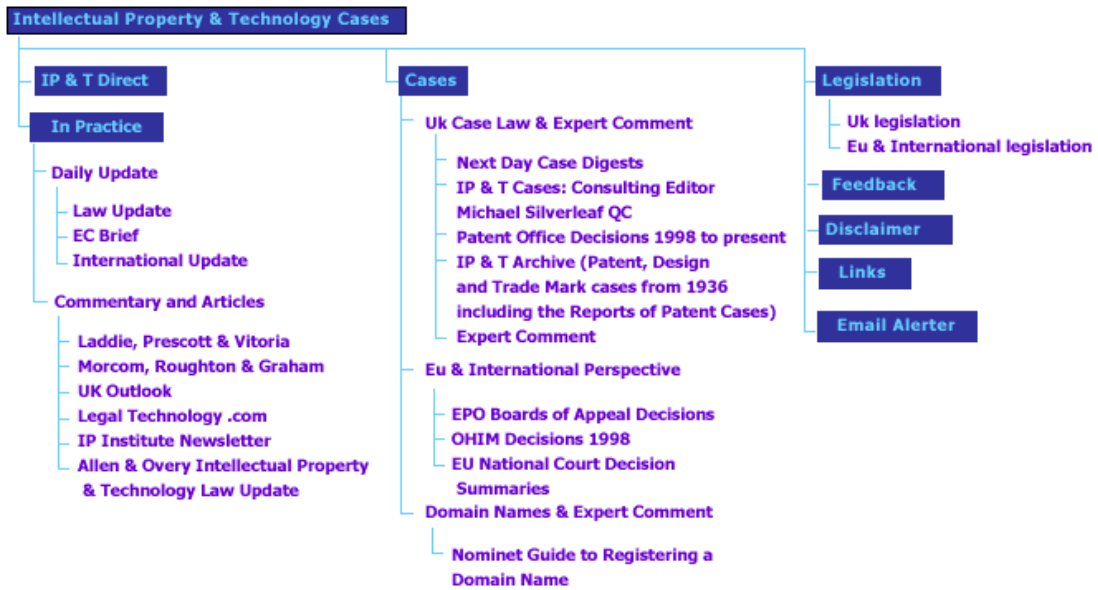
Certain areas of Intellectual Property & Technology Direct use books on screen software.

For information on books on screen, searching and print management, please refer to the Direct Services User Manual which can be located on the Online Product Manuals page.

3.3 SITEMAP

Users may also navigate IP & T Direct by using the sitemap. The sitemap can be accessed by left clicking once the sitemap button on the navigation bar.

The IP & T Direct sitemap is shown below. Areas can be accessed by left clicking on the required section.



4. OTHER INFORMATION

4.1 EDITORIAL

If you have a query about the content of Intellectual Property and Technology Direct, you can contact us by telephone or E-mail. Simply call the Butterworths Direct help line on 0845 608 1188 and they will connect you to the appropriate person to deal with your query. Alternatively, you can E-mail us with any editorial queries or comments by using the '[contact us](#)' links that appear on the home page or the feedback button on the IP&T home page. We welcome feedback from our customers about Intellectual Property and Technology Direct so please feel free to contact us.

4.2 TECHNICAL SUPPORT

Telephone support is available during normal working hours (09 00 – 17 00 GMT)

Tel: (44) 0845 305 0500 Fax: (44)01483 257917

To assist the help line in resolving your problems as quickly as possible please have the following information to hand before calling

- What Internet browser are you using?
- What product do you subscribe to?
- Do you have a network or standalone PC?
- If you are on a network what type is it? (i.e. Novell, NT etc.)
- Which version of DOS are you using?
- Which version of Windows are you using?
- What was the sequence of events leading up to your problem?

Support for our on-line services is also available:

09 00 – 17 00 Monday to Friday

08 00 – Midnight Saturday and Sunday on-line at:

<http://www.butterworths.co.uk/content/support/techsupport.htm>

Or E-mail: online.support@butterworths.co.uk

4.3 CUSTOMER SUPPORT

Butterworths Direct Help line is available from Monday to Friday 09 00 – 17 00

Tel: 0845 608 1188

For calls from outside the UK: +44 020 7400 2822



4.4 TRAINING

To find out more about our comprehensive training courses, and to reserve a place.

Tel: (44) 020 7400 4639

E-mail: training@butterworths.co.uk