



**EBLDIRECT.com**

February 2001 Edition



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## 1. CONTENTS OF THE SERVICE

EBLDIRECT.com is an online subscription service that has been developed to provide a totally new level of e-commerce legal information to lawyers and other professionals working in this field. It provides instant access to all the information you are likely to need in this area.

EBLDIRECT.com supplies you with comprehensive high quality up-to-date information on e-commerce legislation and case law. Recent high-profile cases analysed include A & M Records v Napster, Jeanette Winterson v Mark Hogarth, Blakey v Continental Airlines, and BT v One In a Million.

- we cover the spectrum of e-commerce law issues such as data protection; contracts; cyberliability; trademarks; copyright; payment systems; tax; VAT and confidentiality. All of the latest legislative and case law developments are analysed in full
- our comprehensive coverage analyses developments across the globe, including significant jurisdictions such as the UK, France, Germany, Australia, Hong Kong and the US
- EBLDIRECT.com provides independent studies of the implications of industry developments such as electronic signatures; webvertising; peer to peer networking; spidering; smart cards; domain names; security; online transactions and ongoing new developments, as they happen.

Our online services are designed to meet the needs of law firms, companies and practitioners at all levels involved in e-commerce. You will find that EBLDIRECT.com covers all the legal and practical issues you need for your day to day work.

**EBLDIRECT.com is available at two levels of subscription:**

### **EBLDIRECT.com essentials**

This is a comprehensive all embracing reference service, aimed at those who need to keep up with fast moving e-commerce developments and who need to keep abreast of news, new legislation, and new jargon.

EBLDIRECT.com essentials is an invaluable service for every company involved in or planning electronic commerce, webmasters, marketing directors, company secretaries, in-house lawyers, and intellectual property and media lawyers.

EBLDIRECT.com essentials contains:

Information archive:

- Electronic Business Law stretching back to launch in February 1999 and chapters from Susan Singleton's Business, the Internet and the Law. Our extensive archive offers top level information in all key areas, from basic guidance on establishing websites to detailed data on a wide range of issues from tax to security, from data protection to domain names and from payment systems to electronic signatures.

Legislation:

- Laws and analysis by country: analysis of e-commerce legislation from around the world
- EU legislation watch: up-to-the-minute service tracking the progress of e-commerce related legislation within the EU

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## Contracts, policies and notices

- Contracts are taken from the forthcoming publication e-contracts by SJ Berwin & Co, Steptoe & Johnson Rakisons, and Susan Singleton which combines model e-contracts with guidelines on their use and adaption.
- Sample e-mail and internet policies and notices: useful models for employers and lawyers alike

## Useful information:

- Glossary of terms: sets out e-commerce jargon i.e. cookies, smurfing, lemon websites and trolling, and explains them in plain English
- Links to e-commerce websites across the globe
- Questions and Answers: answers to the most commonly asked questions in e-commerce. What legal issues should I consider when providing links to other sites? How do I set up a website? May I send customer data outside the UK? Are electronic signatures legal? What is a certification authority? How can I maintain customer confidence in my website?

## **EBLDIRECT.com premium**

EBLDIRECT.com premium is a specialist research tool covering all aspects of law and regulation surrounding the rapidly evolving area of e-commerce.

The service is aimed at those in the legal profession specialising in e-commerce and provides in-depth case analysis, originally written precedents, and the full text of e-commerce legislation.

EBLDIRECT.com premium is the most comprehensive online research tool for e-commerce lawyers, academics, and in-house legal executives who need to keep on top of emerging case law in this area.

## EBLDIRECT.com premium features:

- Case reports:
  - Electronic Business Law case report archive from launch in 1999. Case reports are edited by Laura Edgar, and expert contributors include Julia Hörnle and Gavin Sutter, researchers in IT Law at Queen Mary and Westfield College, Phil Bates of King's College London, Mark Furse of Westminster University, Nigel Foster of the Cardiff Law School, and Claire Poll of Hobson Audley Hopkins and Wood solicitors.

Additional case reports taken from our new publication Electronic Business Law Reports, including the full text of cases, and in-depth analysis by leading experts in the e-commerce field:

- Elsa Booth, editor of Electronic Business Law and Electronic Business Law Reports
- Laura Edgar, National Computer Centre (NCC) Research Fellow in Electronic Commerce Law at the IT Law Unit of Queen Mary and Westfield College
- Dr Ian Walden, senior research fellow at the IT Law Unit of Queen Mary and Westfield College
- Christopher Millard, partner of Clifford Chance and visiting professional fellow at the IT Law Unit of Queen Mary and Westfield College
- John Angel, consultant of Clifford Chance and senior visiting fellow at the IT Law Unit of Queen Mary and Westfield College
- Graham Smith, partner at Bird and Bird
- Professor Chris Reed, Head of the IT Law Unit of Queen Mary and Westfield College, and consultant to Tite and Lewis

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- Susan Singleton, solicitor and principal of Singleton's Solicitors

**Precedents and commentary:** written by commercial and e-business specialist barrister Stephen Mason. A set of comprehensive precedents include e-mail and internet policy, terms and conditions for a web designer, website hosting agreement, and terms and conditions for advertising on a website.

**Legislation and analysis – country by country:** in-depth analysis of e-commerce legislation from around the world. Countries covered include Australia, China, France, Germany, India, Spain, Italy, UK and the US.

**Legislation:** provides the full-text from relevant UK legislation:

- The Copyright and Rights in Database Regulations 1997
- The Telecoms (Data Protection and Privacy) (Direct Marketing) Regulations 1998
- The Data Protection Act 1998
- The Telecoms (Data Protection and Privacy) Regulations 1999
- The Electronic Communications Act 2000
- The Consumer Protection (Distance Selling) Regulations 2000
- The Regulation of Investigatory Powers Act 2000
- The Telecommunications (Lawful Business Practice) (Interception of Communications) Regulations 2000

## 2. OPENING THE SERVICE

To access EBLDIRECT.com, select 'butterworths services' from the Butterworths Lexis Direct home page ([www.butterworths.com](http://www.butterworths.com)) and then left click 'EBLDIRECT', pictured below. Alternatively you can access EBLDIRECT.com at [www.ebldirect.com](http://www.ebldirect.com).



The following screen will be the EBLDIRECT.com opening screen, shown below.



To access the subscription areas of the site (EBLDIRECT.com premium and EBLDIRECT.com essentials) you will need to log on. Once you attempt to access data within the subscription areas you will be taken to a log on screen and asked to enter your user name and password.

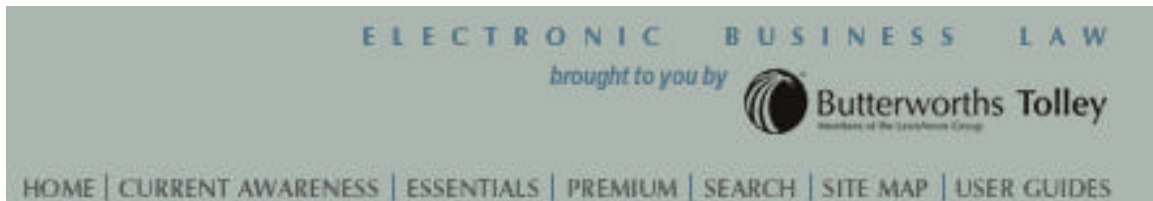
**Please provide your user name and password in the boxes below:**

**User name:**

**Password:**

### 3. UNIQUE FEATURES

#### 3.1 NAVIGATION BAR



The navigation bar for EBLDIRECT.com is shown above. To access any section, simply left click on the relevant heading.

To return to EBLDIRECT.com, simply left click 'EBLDIRECT.COM', at the top-left of the bar once.

#### 3.2 BOOKS ON SCREEN [BOS]

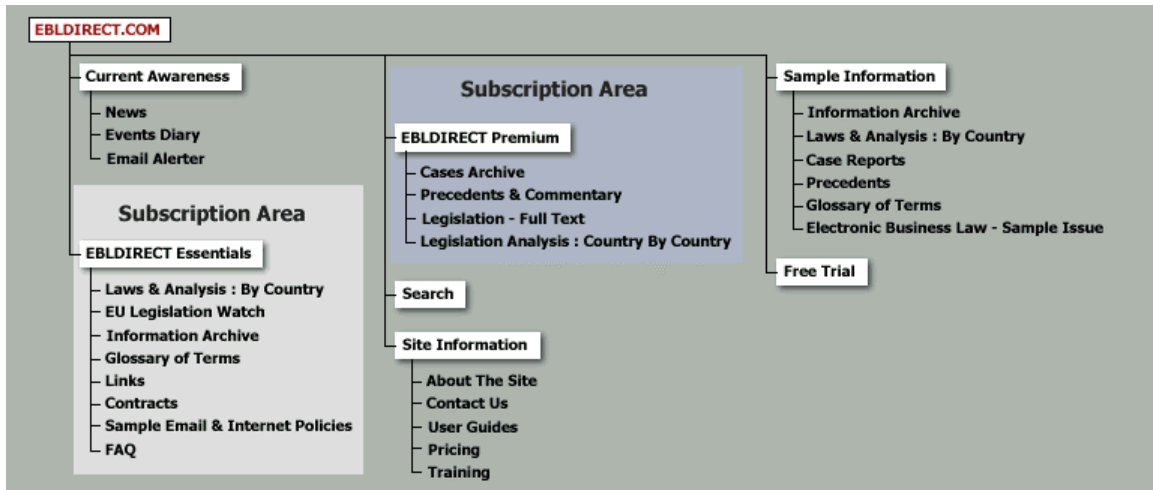
The subscription areas of EBLDIRECT.com use books on screen software.

For information on books on screen, searching and print management, please refer to the Direct Services User Manual which can be located on the Online Product Manuals page.

### 3.3 SITEMAP

Users may also navigate EBLDIRECT.com by using the sitemap. The sitemap can be accessed by left clicking once the sitemap button on the navigation bar.

The EBLDIRECT.com sitemap is shown below. Areas can be accessed by left clicking on the required section. The subscription areas are shaded and labelled.



## **4. OTHER INFORMATION**

### **4.1 EDITORIAL**

If you have a query about the content of the EBLDIRECT.com service, you can contact the editor Ditas Amry-Wei at [ditas.amry-wei@butterworths.com](mailto:ditas.amry-wei@butterworths.com). We welcome feedback from our customers about EBLDIRECT.com so please feel free to contact us.

### **4.2 TECHNICAL SUPPORT**

Telephone support is available during normal working hours (09 00 – 17 00 GMT)

**Tel: (44) 0845 305 0500 Fax: (44)01483 257917**

To assist the help line in resolving your problems as quickly as possible please have the following information to hand before calling

- What Internet browser are you using?
- What product do you subscribe to?
- Do you have a network or standalone PC?
- If you are on a network what type is it? (i.e. Novell, NT etc.)
- Which version of DOS are you using?
- Which version of Windows are you using?
- What was the sequence of events leading up to your problem?

Support for our on-line services is also available:

09 00 – 17 00 Monday to Friday

08 00 – Midnight Saturday and Sunday on-line at:

<http://www.butterworths.co.uk/content/support/techsupport.htm>

Or E-mail: [online.support@butterworths.co.uk](mailto:online.support@butterworths.co.uk)

### **4.3 CUSTOMER SUPPORT**

Butterworths Direct Help line is available from Monday to Friday 09 00 – 17 00

**Tel: 0845 608 1188**

**For calls from outside the UK: +44 020 7400 2822**



#### **4.4 TRAINING**

To find out more about our comprehensive training courses, and to reserve a place.

**Tel: (44) 020 7400 4639**

E-mail: [training@butterworths.co.uk](mailto:training@butterworths.co.uk)