



Personal Injury Online

September 2003 Edition

CONTENTS

1 THE SERVICE

- 1.1 Contents of the Service
- 1.2 Expert Witness
- 1.3 Damages Calculator
- 1.4 P I Journal

2 OPENING P I ONLINE

3 UNIQUE FEATURES IN P I ONLINE

- 3.1 Quantum Database
 - 3.1.1 *Searching the Quantum Database*
 - 3.1.2 *Quantum Database Results List*
- 3.2 Stop Press

4 SEARCH EXAMPLES

- 4.1 General Search Template
- 4.2 Quantum database search example

5 OTHER INFORMATION

- 5.1 Editorial
- 5.2 Technical support
- 5.3 Customer Services
- 5.4 Training

1. THE SERVICE

Personal Injury Online is a complete on-line solution to the information requirements of practitioners involved in the field of personal injury, including access to a comprehensive searchable database of quantum materials.

The wide ranging content of this service includes the acclaimed Butterworths Personal Injury Litigation Service (for an extensive library of personal injury information), a full expert witness database, accurate Computing Personal Injury Damages calculator software as well as a weekly journal for the personal injury practitioner.

1.1 Contents Of The Service

Butterworths Personal Injury Litigation Service – covering narratives, questionnaires and draft letters, pleadings, medical matters and essential information.

Personal Injury Cases – covering All England Law reports, official transcripts, pleadings and quantum judgments Official transcripts and Case Digests.

Personal Injury Legislation – covering Statutes, Statutory instruments and Practice directions.

Quantum database - A ground-breaking quantum database contains a wide cross-section of personal injury cases, and its unique structure ensures that you will easily find, and be able to compare, the facts of relevant cases

1.2 Expert Witness

The UK Register of Expert Witnesses is the premier source of vetted expert witnesses in the UK. The 11th edition lists almost 3,000 expert witnesses.

The Web Register is the on-line version, which allows you to search for expert witnesses based on their area of expertise.

All that is needed is to specify what expertise you are looking for, optionally limit the geographical area to search and click on the search button.

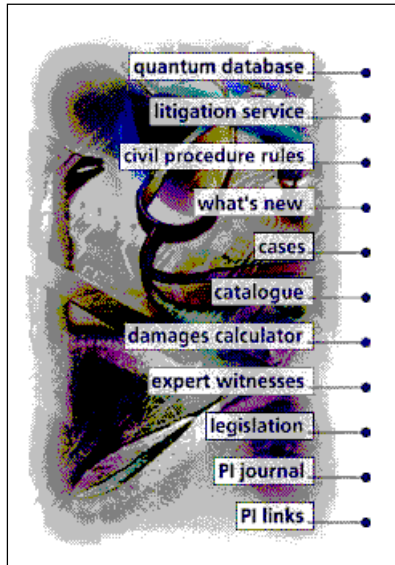
The screenshot shows a search interface with a dark blue header bar containing three links: "Search", "Help on searching", and "About J.S. Publications". Below the header, the page is divided into two main sections. The left section is titled "Search for experts with index terms that" and contains three identical search input fields. Each field has a "start with" radio button selected and an "exactly match" radio button. To the right of each field are "and" and "or" radio buttons. The right section is titled "Limit the search to region(s): (leave all blank for UK-wide search)" and contains a list of regions with checkboxes: A: South West England, B: Southern England, C: South East England, D: Greater London, E: East Anglia, F: Thames Valley, G: Severn Valley, H: Wales, J: West Midland, K: East Midlands, L: Northern England, M: Borders, N: Central Scotland, P: Highlands & Islands, and R: Northern Ireland. At the bottom of the form is a large dark blue button labeled "Search".

The result will be a page with a number of expert witnesses listed. Simply click on one of the names to see their entry.

2. OPENING P I ONLINE

From the Butterworths Home page click onto **PI Online** and enter your password in the 'log on' screen.

There are several different services including:



- **damages calculator** – to help compute damages in personal injury cases
- **expert witness** – a searchable database to enable expert witnesses to be found in the area required
- **PI journal** – a weekly on line journal
- **Quantum database** – which enables the comparisons of relevant cases.

Point the cursor highlighting the required heading, wait until it changes to a hand, and click once with the mouse button.

3. UNIQUE FEATURES IN PI ONLINE

3.1 Quantum Database

Access the default search dialog box by clicking on Quantum Database in the PI Online opening screen and then click on the 'Search' icon.

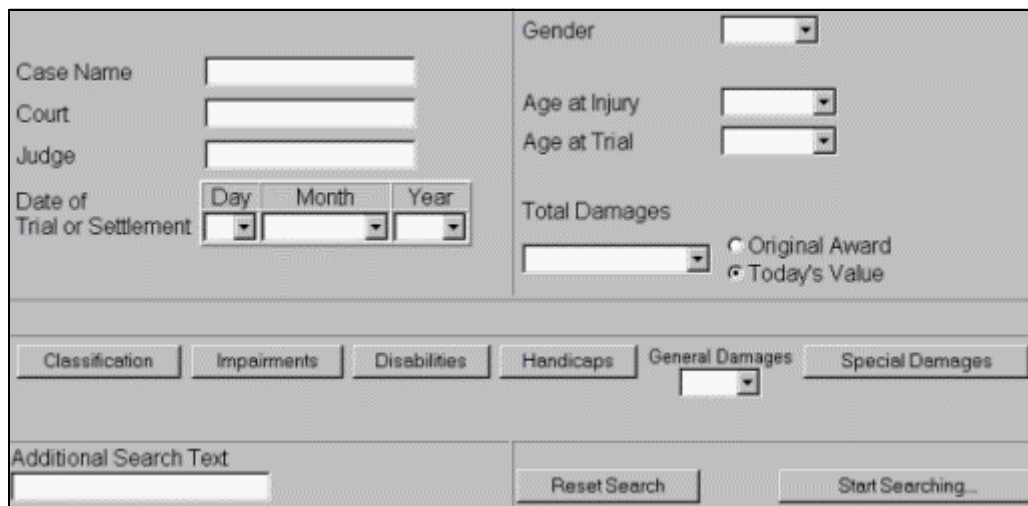


3.1.1 Searching The Quantum Database

Search is used to build a search; fields are optional, and as many (or as few) may be completed as required. Drop down menus are offered, to make inputting information as quick and easy as possible. Search results may be printed or saved to a PC.

There are other features such as:

- automatic updating of 'damages' to today's value
- explanations of medical terms and abbreviations



Each of the boxes marked **Classification**, **Impairments**, **Disabilities**, **Handicaps**, and **Special Damages** has a new screen activated by clicking on the box.

- Make the choice(s) required and click on the 'Add choices' icon.
- The Quantum database 'Search' dialog box reappears and the selection is noted by green typing (some selected) underneath the appropriate heading.
- To deselect click on the button required and this time choose 'Cancel changes'.

Add any other information in the scrollable box 'additional search text', and when the 'search guide' is complete click on the 'Start searching...' button.

Drop down boxes are available where there is a down arrow (Age at injury, Age at trial, etc.)

Click on the radio button you prefer for the amount of damages either the '**Original award**' or the value of the award calculated in '**Today's value**'.

The '**reset search**' button will clear all the search criteria ready to begin again.

The search results will now be displayed.

3.1.2 Quantum Database Results List

The result list for this search is different than the others. It is shown as a list with the following headings:

Search Results					
Case ▲	Gender	Original award	Damages at today's value	Classification	Age at Injury

Click on the case to view using the case title.

The results list are displayed alphabetically by case, but it is possible to click on the headings to sort the information in an alphabetical or numerical order. (Alphabetical for Case and Classification and numerical for Original award, Damages at today's value and age at injury.)

To go back to the list click on the results list icon.

Tips

Search using the age at trial. The age range at the time of trial is the criteria on which the search is made, but the results are listed under the headings shown above.

3.2 Stop Press

The Stop press information can be accessed from within the full text database.

The text within the Stop Press can be printed out.

The Stop Press can be accessed from within the full text database in one of two ways:

- From the Stop Press button located on the toolbar
- From 'Stop Press' which appears next to the 'previous item' at the top of the text view screen. This icon only appears if there is Stop Press information relating to the enactment in question.

The Stop Press contains information as to any outstanding amendments or commencements which relate to the full text enactment being viewed.



4. SEARCH EXAMPLES

4.1 General Search Template

Go to the general search template, type in "Civil Procedure Rules" and click on all databases.

The results list shows 144 hits, broken down into:
Butterworths Personal Injury Litigation Service - 84 hits
Personal Injury Cases - 8 hits
Personal Injury Legislation - 52 hits

Click once on the section required expanding the results list within that section. Click again on the required heading.

To return to the results list click once on the result list icon.

4.2 Quantum Database

Go to the quantum database search template, Additional Search Text box, and type in "post traumatic stress".

124 hits are displayed. To reduce the number of hits modify the search. Go back to search template (click on the 'back' button on the browser toolbar) and add in the year, 1999. You now get 23 hits (i.e. 23 cases from 1999 that involved post traumatic stress).

Note that this number will increase as more 1999 cases are added in - it is not a static database

5. OTHER INFORMATION

5.1 Editorial

If you have a query about the content of P I Online you can contact us by telephone or e-mail. Simply call the Butterworths Direct help line on (0845) 3050500 and they will connect you to the appropriate person to deal with your query. Alternatively, you can e-mail us with any editorial queries or comments by using the '[contact us](#)' links that appear on the home page. We welcome feedback from our customers about P I Online so please feel free to contact us.

5.2 Technical Support

Technical support on the telephone is available during the following hours:

07.00 – Midnight Monday to Friday

08.00 Midnight Saturday and Sunday

Tel: (44) 0845 608 1188 fax: (44) 01483 257917

E-mail: online.support@butterworths.com

<http://www.butterworths.com/content/support/techsupport.htm>

To assist the helpline in resolving your problems as quickly as possible please have the following information to hand before calling:

- What Internet browser are you using?
- What product do you subscribe to?
- Do you have a network or a stand alone PC?
- If you are working on a network, what type is it? (I.e. Novell NT etc.)
- Which version of DOS are you using?
- Which version of Windows are you using?
- What was the sequence of events leading up to your problem?

5.3 Customer Services

Butterworths Direct Helpline is available from Monday to Friday 08.00 - 18.00

Tel: 0208 662 2000

For calls outside the UK (44) 20 7400 2977

5.4 Training

To find out more about our comprehensive free training courses and to reserve a place

Tel: (44) 0207 400 2500

E-mail: training@butterworths.com



Access to Justice Act 1999 (1999 c 22)

The Access to Justice Act 1999 (1999 c 22) has been recently amended or otherwise affected by the enactments listed in the third column of the table below. These effects may not have been incorporated into the text or annotations of the 1999 Act, as yet.

If the affecting enactment is available on this service, you may view that enactment by using the hyperlink from this page. If it is not yet available you may wish to call the LexisNexis Helpline on 0800 007777 and they will refer you to someone who can offer assistance. Alternatively you may email us with any editorial query about this service at louise.matthews@lexisnexis.co.uk.